



JLINK Internet Services is a subsidiary of ECXSystems. JLINK provides comprehensive VOIP, ISP and DataCenter services for our clients nationwide.

VOIP Services

SMB Prime Choice Bundle – this is our most popular client choice. Expandable, and feature rich and includes all of the following features:

PBX Features

- **Web-based operator panel**
- Voicemail
- Voicemail-to-email functionality
- Call recording
- Call parking
- Caller ID
- **Conference virtual rooms**
- Support for follow-me
- Support for ring groups
- Support for paging and intercom
- Flexible and configurable IVR
- Incoming and outgoing routes with support for dial pattern matching
- Supported codecs: ADPCM, G.711 (A-Law & μ -Law), G.722, G.723.1 (pass through), G.726, G.728, G.729, GSM, iLBC (optional) among others.
- SIP and IAX support, among others Multiple trunk support
- Support for time conditions
- Support for PIN sets
- **Support for call queues**

PBX Reporting Features:

- Call detail record (CDR) report
- Billing and consumption report
- Channel usage reports

Instant Messaging Features:

- Instant messaging server
- IM client initiated calls
- **Web based management for IM server**
- IM groups support
- Support for other IM gateways like MSN, Yahoo Messenger, GTalk and ICQ
- XMPP/Jabber support
- **Plugins support**
- LDAP support
- Server-to-server support
- Report of user sessions

EMAIL Features:

- **Mail server with multi-domain support**
- **Web based management**
- Support for mail relay
- Web based email client
- Remote SMTP Module
- Support for quotas
- **Antispam support**
- Based in Postfix for high email volume
- Email List management Collaboration

Additional Features:

- PBX-integrated calendar with support for voice notifications
- **Phone Book with click-to-dial capabilities**
- Two CRM products integrated to the interface (vTigerCRM and SugarCRM)
- **Web Conference**
- New Features in Calendar Module