

Cybersecurity Policy

In no event shall ECXSystems be held liable for any indirect, incidental, consequential, or punitive damages, including loss of data, profits, or business opportunities, arising out of or related to any cybersecurity event, regardless of whether “Company” was advised of the possibility of such damages.

“Company” agrees to indemnify and hold harmless ECXSystems from and against any claims, damages, or expenses arising out of the Client’s failure to implement or maintain recommended cybersecurity measures.

ECXSystems does not warrant that its services or systems are immune to all cybersecurity threats, attacks, or vulnerabilities and makes no guarantees regarding the absolute security of its systems or data.

In the event of a cybersecurity incident, ECXSystems will make reasonable efforts to notify affected parties within one (1) hour of discovery and will assist in containing and investigating the incident. ECXSystems is not responsible for delays caused by third-party actions or circumstances beyond its control.

Costs related to the investigation, containment, and mitigation of data breaches shall be borne by the “Company”.

ECXSystems shall implement and maintain reasonable and industry-standard security measures to protect data. “Company” is responsible for maintaining the security of their own systems, credentials, and access points.

ECXSystems maintains cybersecurity insurance to cover certain incidents, subject to policy terms and limits. “Company” is encouraged to obtain their own insurance coverage.